Position Description
Security Chief

1. GENERAL DUTIES AND RESPONSIBILITIES:

- Reports to and works under the general direction of the Lake Manager.
- Be responsible for the enforcement of all Rules and Regulations adopted by the Lake Santee Property Association (LSPOA) Board of Directors for the control and government of the property within the Subdivision.
- This position is an exempt position with an expected average work week of 40 hours. Flexible scheduling is acceptable to maintain the average workweek. The Chief should work an average of 40 hours with winter and summer hours ranging from 25 to 55 as needed and as appropriate.
- Security Chief is required to be a Lake Santee resident, have a phone and a member in good standing of the association.
- Be Responsible to patrol all association roadways and waterways.
- Performs other duties as assigned.

2. SPECIFIC DUTIES AND RESPONSIBILITY:

- Reports to the Lake Manager and is responsible to the LSPOA security committee
- Shall be on call 24 hours per day on scheduled weekdays.
- Shall work the three summer holidays (Memorial Day, Fourth of July and Labor Day).
- Shall work one of the off season holidays (Thanksgiving Day, Christmas day, or Easter).
- Shall work in Uniform.
- Shall not carry a weapon as a regular part of the uniform.
- Shall work flexible hours to avoid establishment of patterns to provide coverage during peak hours, weekends and holidays.
- Supervise and schedule all part time security officers and seasonal gate guards.
- Keep all records including, but not limited to, equipment logs, patrol logs, fuel logs, violation records, and other records as deemed necessary or required by the Lake Manager or Security Committee for the efficient operation of LSPOA security functions.
- Maintain a high level of visibility while on patrol or while at the main gate.
- Communicate with members, visitors and other lake employees related to problems or questions. Public relations is important.
- Where necessary and required by rule issue verbal or written warnings, issue citations and assess fines. All violations should be recorded.
- Keep security equipment, security office, security vehicle and security boat clean and maintained as necessary.
- Work closely with the Maintenance Supervisor/RWWD manager on issues related, but not limited, to trash, dead animals, rule violations, potential safety hazards. Make appropriate reports and seek resolutions.
- Spot check LSPOA/RWWD buildings.
- Perform water disconnects and reconnects as required.
- Patrol the lake personally and schedule other personnel throughout the boating season, checking for compliance with the rules concerning operation and identification of boats. All violations should be recorded. Problems or safety

hazards should be identified and forwarded to the Lake Manager. Litter in the lake should be picked up when possible.

- Spot check unoccupied houses in off-season and/or when residents are on vacation for water leaks, property damage, forced entry or vandalism. Checks to be reported on forms provided.
- Patrol subdivision perimeter for unauthorized access and correct any problem areas.
- Work closely with local fire and law enforcement agencies maintaining good relations and keeping communications open. Coordinate with local law enforcement situations beyond securities scope of authority.
- Investigate and report on forms provided all reasonable complaints, acts of vandalism, break-ins. Accidents, injuries, or other incidents occurring within the Lake Santee Subdivision. Investigations shall include dates, times, names, lot numbers, witnesses, statements from those involved and other relevant facts. Investigation should be conducted to resolve as many incidents as practical.
- Pick up loose dogs and work closely with local animal control officers.
- Attend the majority of Board meetings and meetings of the membership to stay informed with regards to activities, policies and problems of the Association. Certain meetings such as hearings will require attendance.
- Answer the phone when not answered by office personnel. Be courteous and polite to all callers and make every effort to be helpful

3. KNOWLEDGE, SKILLS AND ABILITIES

- Thorough knowledge of management and community problems and potential solutions.
- Thorough understanding of administrative organization, and evaluation.
- Ability to communicate effectively orally and in writing with the Board Members, employees, general membership, the media and the public.
- Ability to motivate security staff.
- Ability to resolve conflict.
- Ability to supervise and evaluate security staff.
- Ability to organize and use time effectively,
- Ability to work effectively with other Association employees.

4**. EDUCATION AND EXPERIENCE**

At least a high school diploma and at least two years experience in a security function or a law enforcement related field is preferred.

5. PHYSICAL REQUIREMENTS

The job of Security Chief can be physically demanding. Reasonable accommodations will be made to enable individuals with disabilities to perform the essential functions. This position requires the incumbent to work a highly varied schedule including nights, holidays and weekends.

I have reviewed this position description and understand that it represents a summary of my duties and responsibilities. I also understand that these duties and responsibilities could be added to or deleted from by Lake Management at any time.